

Renewing your prescription, is **YOUR** responsibility.

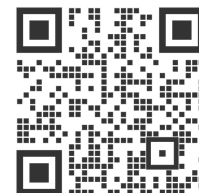


Starting on April 10th 2024, family physicians, specialized nurse practitioners and pharmacists practicing in the area of Montérégie have come to an agreement that they will no longer prioritize nor utilize fax as their primary means of communication for medication renewals.

This way of doing will allow your healthcare professionals to optimize their time management and dedicate their energy onto delivering you the right service at the right time

How to proceed in order to renew your prescriptions from now on?

- Make an appointment with your health professional (family physician, nurse practitioner), ideally BEFORE your prescription renewals are due.
 - If you no longer have any renewals, check with your pharmacist whether it is possible to extend your prescriptions.
- If you do not have a family physician / nurse practitioner, check with your pharmacist whether it is possible to extend your prescriptions.
 - If necessary you can contact the Primary Care Access Point (abbreviated as GAP) to obtain a medical consultation:
 - Please complete the digital questionnaire available at: gap.soinsvirtuels.gouv.qc.ca
 - Call 811, option 3
- In order to prepare yourself for the medical appointment, please make sure to have your updated medication list on hand and to check whether your scripts need to be renewed.



How to know if your prescriptions will be expiring soon?

Pharmacy Address Phone number	
RX # 000000	Date of delivery
Last name, First name	
Recommended medication dosing regimen	
Medication	
Doctor's identification	

Visual representation of above elements may vary depending on the pharmacy

The information regarding prescription renewals is always available on your pharmacy identification label at the upper right corner. Visual representations may vary depending on your pharmacy banner, hence don't hesitate to contact your local pharmacy team for further information on your prescription renewals.

Thank you for your cooperation.

Your first line care team in the Montérégie

Production: Département régional de médecine générale (DRMG) de la Montérégie and Comité régional sur les services pharmaceutiques (CRSP) de la Montérégie
April 2024

